



NSC Book & Pay Policy

Please note that the National Sports Centre operates a book & pay policy for bookings.

This greatly improves our service by reducing the amount of sessions lost & ultimately makes more space available for hire.

1. Payment must be made at the time of booking; this affects casual bookings for sports halls, bowls hall, squash & outdoors; all class and swim scheme bookings.
 2. If in receipt of a concessionary rate (Senior 65+, Junior 0-18, DLA recipient, Serving Military, Full time student 18+) only one court is permitted to be booked at the same time. Multiple courts can be booked, but this will be at the standard rate.
 3. When booking over the phone you will be asked for your MSR Scorecard number & credit/debit card details for payment.
 4. Please note the receptionist will ask you security questions to confirm your identity during the payment process.
- **Casual court and class bookings** may be made 7 days in advance from 8:30am.
 - **Please note that bookings are non-transferable and non-refundable** this may be reviewed under management discretion in exceptional circumstances (e.g. medical reasons).